Case Study: Epro

Company Overview

Epro is a leading provider of digital healthcare solutions, dedicated to enhancing efficiency and patient care within the healthcare sector.

Established with a vision to streamline clinical workflows, Epro has been a trusted partner to the NHS for over 20 years.

Their advanced AI-driven clinical platform provides digital inpatient and outpatient tools including speech recognition. Which are proven to optimise workflows and capture outcomes in real-time at the point of care. Supporting clinicians to make better decisions, increase hospital productivity and improve patient care through a highly secure, cloud-hosted solution.

With a strong reputation for reliability and adaptability, Epro remains at the forefront of digital transformation in healthcare.

The Challenge: Navigating Complex NHS Cybersecurity Compliance

With over 60,000 NHS users across 11 trusts relying on its software, Epro is mandated to comply with stringent cyber compliance to ensure patient data is protected.

The requirements stipulated by individual NHS trusts can vary but include:
- CREST/CHECK-approved penetration testing
- Cyber Essentials Plus
- ISO:27001
- IT Health Check (ITHC)
- NHS Data Security & Protection (DSP) Toolkit.

Navigating these complex regulatory requirements and evolving cybersecurity risks while maintaining operational efficiency can be challenging.

At the start of 2022, Epro sought a cybersecurity partner with deep technical expertise to help identify vulnerabilities, implement robust security measures, and ensure ongoing compliance.

The Solution

Epro needed more than just a checkbox approach to NHS cybersecurity compliance. It required a strategic partner to guide it through complex regulations while strengthening its overall security posture.

That's where Assure Technical stepped in. With a deep understanding of NHS frameworks, we took the time to understand Epro's existing cybersecurity stance and develop a clear and actionable roadmap.

By conducting annual CREST-approved penetration testing and certifying Epro to Cyber Essentials Plus certification we have delivered the foundations for a robust cyber security strategy. Supporting compliance with ISO:27001, ITHC and the NHS DSP Toolkit.

Our award-winning, consultant-led approach has led to cost-effective implementation with minimal operational disruption.

The result? A more resilient, NHS-compliant Epro - ready to safeguard patient data, maintain its trusted partnerships, and continue leading the digital transformation of healthcare.

"What truly sets Assure Technical apart is their responsiveness and commitment to collaboration."

Jonathan Elliott, Managing Director at Epro, said "Assure Technical left no stone unturned. They didn't just fix problems - they future-proofed Epro's systems against evolving cyber threats. Their expertise provided us with complete technical assurance, ensuring we meet NHS standards while reinforcing our overall security posture.

What truly set Assure Technical apart was their responsiveness and commitment to collaboration. They took the time to understand our unique challenges, guiding us every step of the way.

Now, we have total peace of mind knowing our business is secure, compliant, and prepared for whatever the future holds."

Beyond Compliance: Strengthening Security, Reputation, and Peace of Mind

Cybersecurity: A Key Enabler for Future Success

As businesses increasingly prioritise security, robust cybersecurity is no longer just a requirement - it's a foundation for long-term success.

This not only ensures ongoing NHS compliance but also strengthens Epro's credibility in a market where security is a deciding factor in business partnerships and growth. By demonstrating a commitment to security and compliance the company maintains strong NHS partnerships and stands out as a reliable leader in digital healthcare.

Confidence and Peace of Mind

For Epro's Directors, cyber compliance is no longer a worry. By partnering with Assure Technical, they are safe in the knowledge that they adhere to NHS supply chain requirements designed to protect patient data.

This assurance allows leadership to focus on driving innovation and growth. By embedding security at the heart of its operations, Epro ensures long-term stability, resilience, and continued success in the healthcare sector.

Operational Efficiency & Reduced Burden

Cybersecurity compliance can often be complex and time-consuming, but Assure Technical turned it into an opportunity. By streamlining the process, Epro has reduced the administrative burden on its internal teams, allowing them to focus on strategic initiatives rather than regulatory challenges.

More than just ticking compliance boxes, this transformation has strengthened Epro's ability to adapt, innovate, and thrive in an increasingly security-conscious market.

Looking Ahead: Building on a Secure Foundation

With a robust cybersecurity framework in place, Epro is well-positioned to navigate the evolving landscape of NHS digital compliance and cyber threats.

As cyber risks become more sophisticated, the company remains committed to continuous improvement, ensuring its security measures evolve alongside industry standards.

By maintaining its partnership with Assure Technical, Epro will proactively monitor and strengthen its defences, staying ahead of potential vulnerabilities.

Conclusion: A Cybersecure Future for Epro

Through its collaboration with Assure Technical, Epro has successfully transformed its approach to cybersecurity. Achieving full NHS compliance while enhancing overall resilience.

This strategic investment provides business-critical benefits - from securing NHS contracts to providing Epro with confidence in their cybersecurity measures.

With a future-proofed cybersecurity strategy in place, Epro is now stronger, more agile, and ready to drive innovation.

GET IN TOUCH WITH OUR CYBER EXPERTS

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Excellent 4.9 out of 5